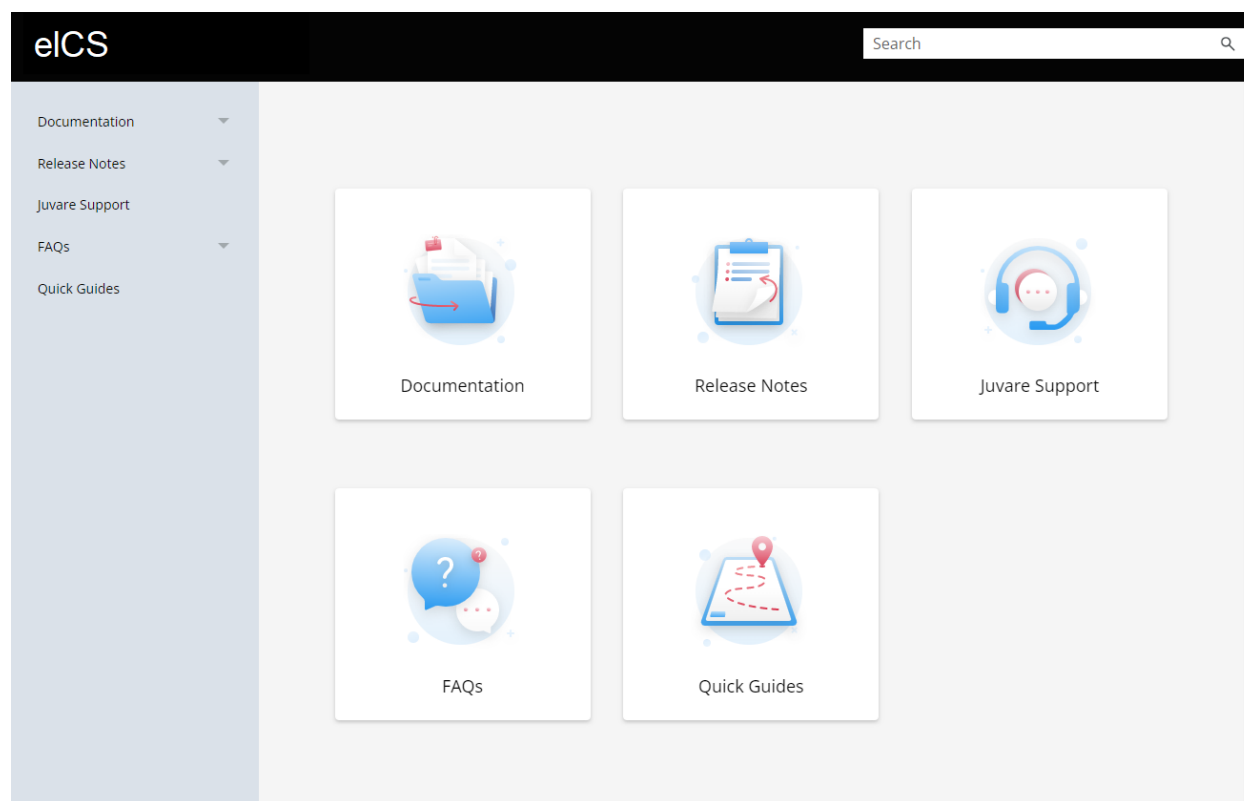


## eICS™ 4.53 Release Notes

These notes describe highlights of the eICS 4.53 release scheduled for Tuesday, March 28, 2023. More information is available through the help in your solution or by contacting Juvare Support at 877-771-0911 or [support@juvare.com](mailto:support@juvare.com).

### Help Center Upgrade

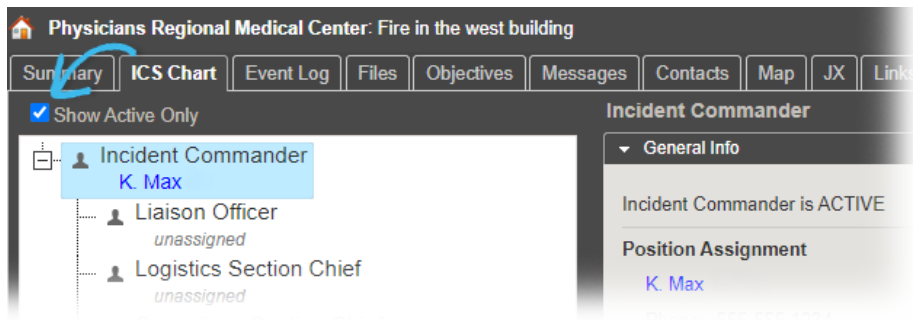
The eICS Help Center, launched from the Help icon on the upper right, was upgraded to simplify how you search, locate, and print information. Offering technical documentation, release notes, support details, and more, the Help Center is available 24/7/365 to ensure you have access to the information you need, when you need it.



### Enhancements and Resolutions

- On the HVA page in Planning, facilities with hazard vulnerability assessments are now listed alphabetically.
- A confirmation prompt displayed when navigating from the Incidents page to the home page was removed.
- You can now export HICS 2014 reports in a .docx format. HICS IV reports are still exported in .pdf and .doc format.

- On the ICS chart, the **Show Active Only** checkbox is now selected by default and automatically displays active ICS positions when an incident is started.



- To help you find information quicker, a new drop-down list was added on all administration pages.

